

The University of North Carolina Wilmington invites applications for the position of Report Developer (Technology Support Analyst - Contributing Level).

The University of North Carolina Wilmington is a comprehensive university offering programs at the baccalaureate, master's, and doctoral levels. Instructional programs are organized into a college of arts and sciences, and three professional schools (business, education, and nursing).

This position responds to requests for student information from on-campus offices, as well as public information requests from off campus individuals and businesses.

Responsibilities include but are not limited to:

- Working with programs with a heavy technical component, such as National Student Clearinghouse reporting, immunization compliance processing, and NCAA certification.
- Serving as an active team member in technology-related projects, such as the computer life-cycle upgrades and reporting system implementations.
- Other duties and projects as assigned based on the needs of the department.

Requires graduation from a two year technical college with a major in computer science, information technology or related area and one year in the information technology field related to the position's role; or graduation from a four year college or university and one year experience in the information technology field related to the position's role; or graduation from a four year college or university with a major in computer science or information technology or related degree. Related information technology experience may be substituted year for year for the required education. (Degrees must be received from appropriately accredited institutions.)

Additional Knowledge, Skills and Abilities Requirements:

- Strong abilities and skills with reporting tools.
- Ability to provide end-user support to a variety of individuals at different technical skill levels.
- Excellent communication and interpersonal skills and the ability to work with a variety of individuals and groups.
- Ability to work as a team player.
- Ability to quickly learn and share new information.
- Ability to understand policies and communicate and adhere to them as related to reporting.
- Ability to understand the appropriate boundaries of confidentiality as it applies to reporting.

Preferred Qualifications:

- Experience with oracle tables and student systems in an academic environment.
- Experience with SSRS and/or BIDS.
- Knowledge of Banner Student.

Hiring Salary Range: \$31,100 - \$38,267*. (For employees of the State of North Carolina with RIF or other priority re-employment rights, this job is considered a salary grade 70.) To receive consideration, please complete the online application process available at <http://jobs.uncw.edu/applicants/Central?quickFind=51318> by February 26, 2010. For questions regarding the online application process, please contact Human Resources at 910-962-3160. Criminal background checks will be conducted on finalists prior to offers of employment.

*Pending budget approval.

The University of North Carolina Wilmington is committed to creating the most powerful learning experience possible for our students by providing them the best instruction and support by superior faculty and staff, as well as opportunities to celebrate the richness of diversity; an environment that prepares them to be global citizens; service learning that enriches academic coursework and impacts the region; an attractive, functional and safe campus environment; and resources from public and private support. UNCW is an affirmative action, equal opportunity employer.